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Office of Joint Director
Flood Management Improvement Support Centre
2nd Flood, Jal Sansadhan Bhawan, Anisabad, Patna - 800002
Email Address: fmiscbihar@gmail.com
Phone No. 0612 - 2256999

BID [Short - TENDER] NO.: 01/2023-24

NATIONAL COMPETITIVE BIDDING

DATE OF ISSUE OF IFB	: 11/05/2023
NAME OF WORK	: Operation & Maintenance of the IT Infrastructure @ Data Centre
PERIOD OF ONLINE AVAILABILITY OF BIDDING DOCUMENT https://eproc2.bihar.gov.in/	: From: - Date: 18/05/2023, Time 14:00 Hrs. : To: - Date: 09/06/2023, Time 14:00 Hrs.
TIME & DATE OF PRE-BID CONFERENCE	: Date: 23/05/2023, Time 11:00 Hrs. Venue - Conference Hall, Flood Management Improvement Support Centre, 2 nd Flood, Jal Sansadhan Bhawan, Anisabad, Patna - 800002 Email Address: fmiscbihar@gmail.com Phone No. 0612 - 2256999
LAST DATE AND TIME FOR ONLINE SUBMISSION OF BIDS	: Date: 09/06/2023, Time 15:00 Hrs.
OPENING OF BIDS- The authorised officers will open the bids online at the appointed time. Time and date for the opening of Part 1 of the bid (The Technical Qualification Part)	: Date: 09/06/2023, Time 16:00 Hrs.
Time and date for the opening of Part 2 of the bid (The Technical -Financial Part) of bidders who qualified in Part 1 of the Bid	: After finalization of the Technical Bid
LAST DATE OF BID VALIDITY	: 120 days from the deadline date for submission of bids
OFFICER INVITING BIDS	: Joint Director, Flood Management Improvement Support Centre, 2 nd Flood, Jal Sansadhan Bhawan, Anisabad, Patna - 800002 Email Address: fmiscbihar@gmail.com Phone No. 0612 - 2256999

Details of Invitation of Bid (IFB) will be available on <https://fmiscwrdbihar.gov.in/fmis> & <https://wrdb.fmiscwrdbihar.gov.in/>


(ई० शरद कुमार)
संयुक्त निदेशक

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BID [Short - TENDER] NO.:01/2023-24

INVITATION FOR BID (IFB)
NATIONAL COMPETITIVE BIDDING
(e-procurement through the website: <https://eproc2.bihar.gov.in/>)

Letter No.: - 414 / Patna

Date: 11/05/2023

- Bidding will be conducted through National Competitive Bidding procedures. Any contractor registered with the Central Government/ any State Government/ any PSU, or an agency of National repute may participate in the Bid. However, registration with the Water Resources Department, Government of Bihar, will be essential within one (1) Week after the issue of the Letter of Acceptance (LoA) for the service in concern. Bidders are advised to note the clauses on eligibility (Section I - ITB Clause 3 & 4) and minimum Evaluation & Qualification Criteria (Section III - Evaluation & Qualification Criteria) to qualify for the contract award.
- Joint Director, Flood Management Improvement Support Centre, Patna, invites the Procurement of Services for the Operation & Maintenance of the IT Infrastructure @ Data Centre in an electronic tendering system for prospective bidders under a two-bid system.

Name of Work	Period of Service	Bid Security (₹ in Lakhs)	Cost of Document (in ₹)
Operation & Maintenance of the IT Infrastructure @ Data Centre	36 Months	20/-	10,000.00

- Bidding documents are available online at <https://eproc2.bihar.gov.in/> from 18/05/2023 to 09/06/2023. While participating in the e-tender process, the Bidder shall have to get themselves registered to get a user id, password, and digital signature. This will enable them to access the website mentioned above for downloading/participating in the e-tender process.
- Downloadable e-tender documents can only be uploaded on this website after properly filled out, including copies of payment certificates and other documentation. Any addenda available on the website must be downloaded and included, and the bidder is responsible for ensuring to do so. Before uploading, the bidder must provide each scanned document's serial number to quickly locate the desired document in the serial number/page number. All files must be uploaded in ZIP, JPEG, PDF, or Microsoft Office (compatibility mode) formats. No claims will be considered if uploaded papers cannot download or open. The bidder must be completely satisfied with the download capability and visibility of scanned/uploaded documents. Furthermore, no claim will be heard if the bidders' internet service is disrupted. Bidders are encouraged to submit their bids well in advance to minimize last-minute technical difficulties.

5. The Bid Processing fee and cost of the Bid Document (Non-refundable) must be paid online, i.e., through Internet Payment Gateway (Credit Card/ Debit Card), Net Banking, NEFT/ RTGS.
6. Bid Security/Earnest Money Deposit (EMD) can be paid either through online mode, i.e., Internet Payment Gateway (Credit Card/ Debit Card), Net Banking, NEFT/ RTGS or Physical Mode/ Manual Payment System. In the case of Physical mode/ Manual Payment System, Bid Security/Earnest Money Deposit (EMD) in the form of a Demand Draft, National Savings Certificate (NSC), and Unconditional Bank Guarantee (BG) of any Post Office/Scheduled/Nationalized bank duly pledged in favour of **Joint Director, Flood Management Improvement Support Centre, Patna payable at Patna** must be submitted with Original affidavit regarding the correctness of information furnished in the bid document and Authorization letter from the bidder for the person who will participate at the time of opening of the bid before Date: 09/06/2023, Time 16:00 Hrs. in the Office of Joint Director, Flood Management Improvement Support Centre, 2nd Floor, Jal Sansadhan Bhawan, Anisabad, Patna - 800002.

Note: If the office happens to be closed on the date of opening of the bids as specified, the said original documents shall reach the designated officer at the same time on the next working day. In case of failing to submit the above before the deadline, the bidder will be declared non-responsive.

7. Bid security in the forms specified above or in the bidding document shall have to be valid for 45 days beyond the validity of the bid. Any bid or modifications to the bid (including discount) received outside the e-procurement system will not be considered.
8. A pre-bid meeting will be held on 23/05/2023, Time 11:00 Hrs., Venue - Conference Hall, Flood Management Improvement Support Centre, 2nd Floor, Jal Sansadhan Bhawan, Anisabad, Patna - 800002 to clarify the issues and to answer - questions on any matter that may be raised at that stage as stated in ITB Clause 6.4 of 'Instructions to Bidders' of the bidding document. Bidders are advised to download the bidding documents before the pre-bid to understand the scope of work under this contract for discussion and clarification.
9. The bidder must be satisfied with the conditions and scenarios at the service performance/delivery location, the available resources, and related equipment, software, and others, i.e., conduct a physical survey of the service performance/delivery location. No claims will be entertained after the bid has been uploaded.
10. Conditional tenders are not acceptable. The rate must be quoted inclusive of all taxes.
11. Bid evaluation and the award will be determined in accordance with the provisions of the most recent circular/letter published by the Water Resources Department/Government of Bihar by the Departmental Tender Committee of the Water Resources Department, Bihar. A letter of Acceptance (LoA) will be issued after Administrative Approval of the Work from the Department.
12. Other details can be seen in the bidding documents. The Employer shall not be held liable for any delays due to system failure beyond its control. Even though the system will attempt to notify the bidders of any bid updates, the Employer shall not be liable for any information not received by the bidder. The bidders are responsible for verifying the website for the latest information related to the tender/ bid.

13. The Financial Part of the bid- of the bidders who are qualified/ responsive will be opened through the e-procurement portal on a date to be notified later.
14. For any clarification regarding the e-tendering process,
Contact: *e-tender Cell, Computer Cell, 2nd Floor, Sinchai Bhawan, Patna, Tel. No. 0612-2235241 or Help Desk, M/22, Road No. 25, 1st Floor, bank of India Building, Sri Krishna Nagar, Patna, Tel. No. 0612-2523006, +91-752028164.*
For any other clarification related to Bid,
Contact: *Deputy Director -3, Flood Management Improvement Support Centre, 2nd Flood, Jal Sansadhan Bhawan, Anisabad, Patna - 800002, Email Address: fmiscbihar@gmail.com, Phone No. 0612 - 2256999*
15. For more information, bidders can visit the website: <https://eproc2.bihar.gov.in/>,
<https://fmiscwrdbihar.gov.in/fmis> & <https://wrdb.fmiscwrdbihar.gov.in/>



Joint Director
Flood Management Improvement
Support Centre, Patna