

Government of Bihar, Water Resources Department
Flood Management Improvement support Centre
2nd Floor, Jal Sansadhan Bhawan, Anisabad, Patna-800002

Invitation for Quotation

Letter No. FMISC/27/2007/Part-3 186

Date - 29-7-2016.

Quotations are invited for Annual Maintenance Contract (AMC) of Office computers (20 Nos.), HP Work station (8 Nos.), Laptop (6 Nos.), HP Laser Jet 3050 Printers, HP Laser Jet 1536 dnf MFP Printers, HP Laser Jet P 1306 dn Printers.

The bidders/firm are requested to provide their offers (in sealed envelope) latest by 15:00 Hours (IST) on **Tuesday, 16 August 2016** to Joint Director, FMISC, 2nd Floor, Jal Sansadhan Bhawan, Anisabad, Patna-800002 (Bihar). The quotation must be submitted in sealed envelope super scribed "Quotation for the AMC of Office computers, HP Work station, Laptop, HP Laser Jet Printers, at FMISC, Patna.

Term & Conditions:-

1. Vendor will have to conduct monthly onsite preventive maintenance (PM) to ensure that the device is functioning without defect. No call for PM activity will be logged by FMISC. Upgrades updates and patches by the vender shall be applied as required.
2. In case of software/hardware issue vendor shall reinstall or install the software and hardware and reconfigure the device.
3. Hardware: Vendor will provide immediate replacement of defective spares for all the hardware's covered under Comprehensive AMC.
4. The spare replacement shall be of the equivalent and compatible or accepted by client and of the same or higher configuration.
5. Payment Terms: No advance payment will be admissible on submission of invoice. Payment will be on only quarterly basis.
6. Since dust accumulates inside the system (preventing critical components from cooling properly), vender should physically clean the system as well.
7. Period of Contract: The contract will be valid for one year & start from the date of SLA. Either party can terminate the contact by giving one (1) month notice.
8. Payment Terms: No advance payment will be admissible on submission of invoice payment will be on only quarterly basis.
9. Taxes: Taxes (ST, VAT) if applicable to be included in the cost. However, the quotation should clearly mention the basic price, Tax Applicable and Total Price per unit.
10. Clean up computer(s), removing any spyware, adware, malware, viruses, and general computer "clutter" that accumulates over time and slows down system's performance.
11. The Competent authority reserves the right to accept or reject any quotation without assigning any reason.

12. The decision of the competent authority will be final and binding.

Yours faithfully,

Nagan
28/7/16
(Nagan Prasad)
Joint Director