

Government of Bihar, Water resources Department
Flood Management Improvement Support Centre
2nd Floor, Jal Sansadhan Bhawan, Block-A, Anisabad, Patna-800002

Invitation for Quotation

Letter No. FMISC-54/2017- 863

Patna/ Date :- 12/10/22

Quotations are invited for Annual Maintenance Contract (AMC) of Office computers & peripherals as per list provided below:-

S.NO.	ITEMS	QTY.
1	2	3
01	DESKTOP	25 No.
02	HP Work Stations	08 No.
03	Laptop	15 No.
04	HP Laser Jet 3050 Printers	01 No.
05	HP Laser Jet 1536 DNF MFP Printers	01 No.
06	HP Laser Jet P 1606 DN Printers	01 No.
07	HP design jet T520 e Printer	01 No.
08	HP Laser Jet MFP M427DW	04 No.
09	HP Officejet 7110 Series	02 No.
10	TOSHIBA e-STUDIO5008A Printer	01 No.
11	Canon image RUNNER Advance C3530 Printer	01 No.

The authorized bidders/firms are requested to provide their offers in sealed envelope latest by 15:00 Hours (IST) on Wednesday, 7 November, 2022 to Joint Director, FMISC, 2nd Floor, Jal Sansadhan Bhawan, Block-A, Anisabad, Patna-800002, (Bihar). The quotation must be submitted in sealed envelope superscript "Quotation for the AMC of Desktops, HP Workstations, Dell Laptops, HP Printers, HP Design jet T520 e Printer, Toshiba e-Studio printer, and Canon image RUNNER Advance C3530 Printer at FMISC, Patna.

Term & Conditions:-

1. Vendor will have to conduct monthly onsite preventive maintenance (PM) to ensure that the device is functioning without defect. No call for PM activity will be logged by FMISC. Upgrades updated and patches by the vender shall be applied as required.
2. Clean up all hardware(s), removing any spyware, adware, malware, viruses and general computer "clutter" that accumulates over time and slows down system's performance.
3. In case of software/hardware issue vendor shall reinstall or install the software and hardware and reconfigure the device.
4. Hardware: Vendor will provide replacement of defective spares for all the hardware's covered under Comprehensive AMC.
5. The spare replacement shall be of the equivalent and compatible or accepted by client and of the same or higher configuration.
6. Payment Terms: No advance payment will be admissible. Payment will be made on quarterly basis after the submission of invoice at the end of quarter.
7. Since dust accumulates inside the system (preventing critical components from cooling properly), vender should physically clean the system as well.
8. Period of Contract: The contract will be valid for one year from date of work order/SLA. FMISC can terminate the work order by giving one month prior notice to the service provider.
9. Vendor should have fully functional office at Patna for immediate support. Vendor must be submit a copy of similar experience with quotation. Vendor also attach the self-attested copy of GST registration, PAN and Authorization of OEM.
10. The affidavit regarding correctness of information/document to be furnished along with the quotation. If found any false information/ fabricated document would lead to rejection of tender at any stage besides liabilities toward prosecution under appropriate law.
11. Taxes: Taxes (GST) if applicable to be included in the cost. However, the bidder should clearly mention the basic price, tax applicable and total price per unit in the quotation.
12. Conditional quotation will not be accepted. The decision of the competent authority will be final and binding.

Note: - This notice also available on website <https://fmis.bih.nic.in> and <https://wrd.fmiscwrdbihar.gov.in>

(Sharad Kumar)
Joint Director